



Extra sessions and ad-hoc sessions policy

At Monkey Puzzle Stoke Newington, we pride ourselves on flexibility and offer a wide variety of sessions including full days, half days and short days.

Should you wish to book an extra session, please ensure you follow the following procedure:

- All session requests must be in writing.
- Please do not consider your session booked until you receive written confirmation back to you.
- Adhoc sessions are only cancellable if one month's written notice is provided in line with other standard sessions. Sessions booked with less than 1 month notice are not cancellable.
- All Adhoc sessions will be added to your next invoice

If numbers allow and your child is attending for a morning session, you may at the nurseries discretion, be permitted to book extra hours up to 3pm. These will be charged at the hourly rate of £9.35/h. After this time, you will be charged for a full afternoon at our standard rate of £46.75. We do not accept add-on hours requests on the day as it can lead to confusion with sleep times and impact our lunch time routine without clear planning.

Please note, extra hours are ADHOC only. We have a small number of 'Short days' available per room from 9.30am-3.30pm if you would like a regular early collection.

Early bolt-ons (7.30am-8.00am) and Late bolt-ons (6.00pm-6.30pm) are available as part of your monthly plan only. We are unable to offer these on an adhoc basis.

Extra Session	Price	Cancellation
Half day (am or pm)	£46.75	One month's notice
Full day	£85	One month's notice
Short day (9.30am-3.30pm)	£70	One month's notice
Add on hours (1pm-2pm)	£9.35	One month's notice
Add on hours (1pm-3pm)	£18.70	One month's notice